

The Home First Recovery

Care Plan

USER GUIDE

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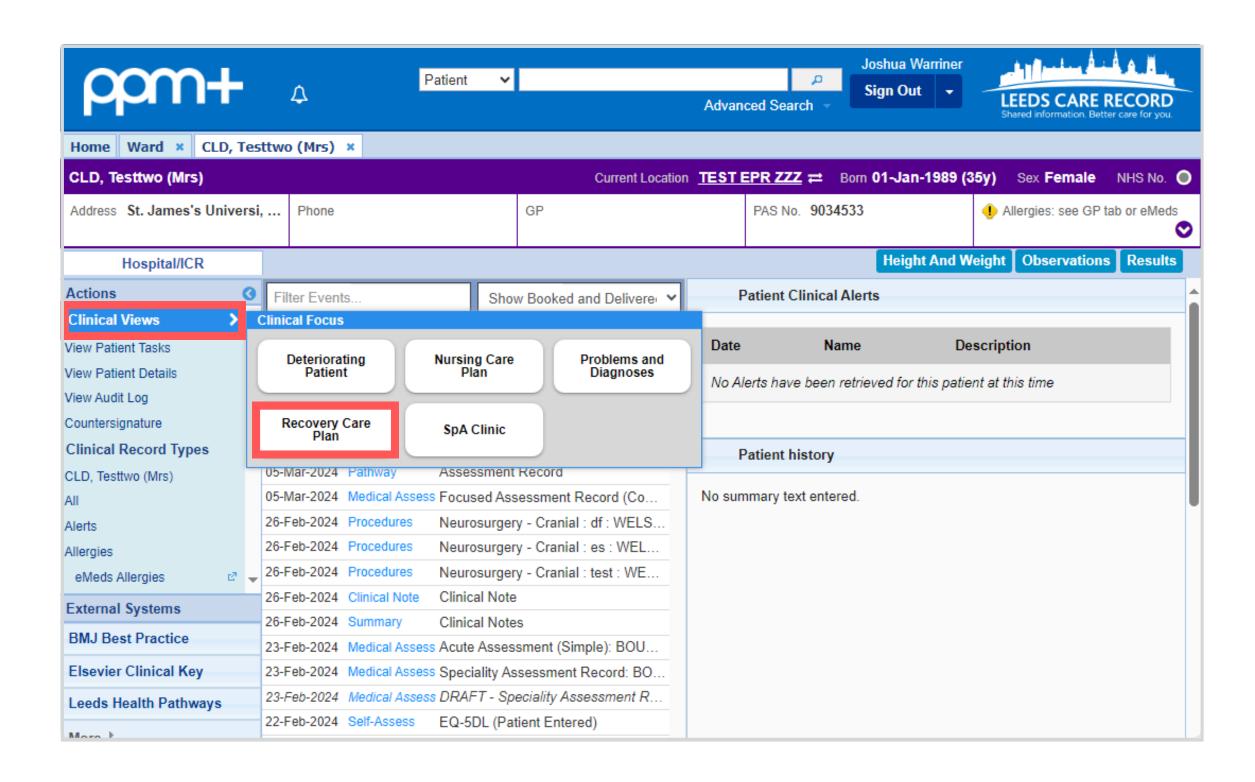


Introduction

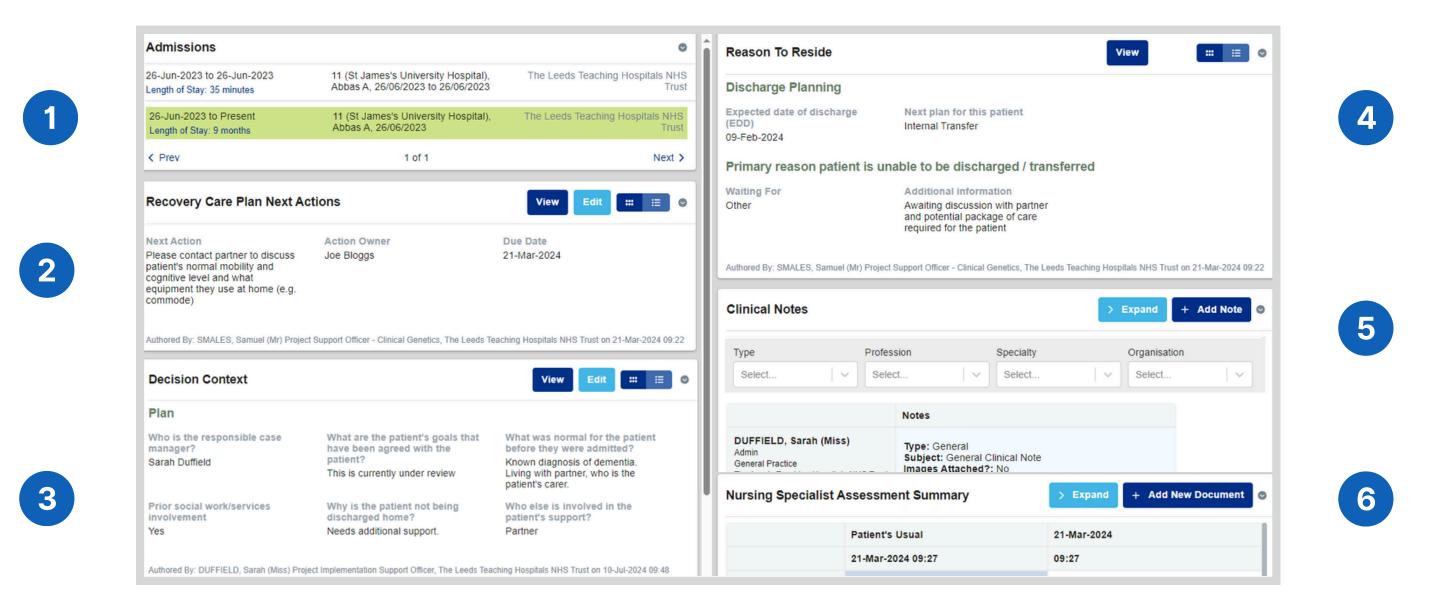
The Home First Recovery Care Plan is a shared live record, centred around patients goals.

Accessing the Dashboard

- To access the **Recovery Care Plan Dashboard**, within your Patient's **Single Patient View** on the desktop version of PPM+, select **Clinical Views**.
- Select Recovery Care Plan.



Dashboard Features Overview



- The **Admissions** widget will show **Current & Recent** admissions for your patient. An admission highlighted in **Green** is the current admission.
- Recovery Care Plan Next Actions allows you to enter actions for a member of staff such as a Case Manager or Discharge Coordinator. Please Note: The Action Owner will not be contacted automatically.
- The **Decision Context** eForm allows the documentation of the patient's current cognition and mental capacity, **please note this does not override the assessment within the Nursing Specialist Assessment. It allows you to document the plan to support patient discharge.** It also allows you to document the patients usual medication preferences and routine and any information regarding a patients **Power of Attorney** and/or **Safeguarding Alerts.**
- Reason To Reside (R2R) allows you to quickly view the status of the R2R. For Further Guidance on completing the Reason to Reside, please Click Here for the R2R User Guide.
- Clinical Notes shows a list of Clinical Notes for the patient. You can filter the Clinical Note widget by Clinical Note Type, Speciality, Profession and/or Organisation. This can be done by using the filters within the Clinical Note widget. You can also add a new Clinical Note via the Clinical Note widget.
- Nursing Specialist Assessment (NSA) displays a summary of the NSA. You can also add additional NSA's when required.

For further information please contact:

leeds.carerecord@nhs.net

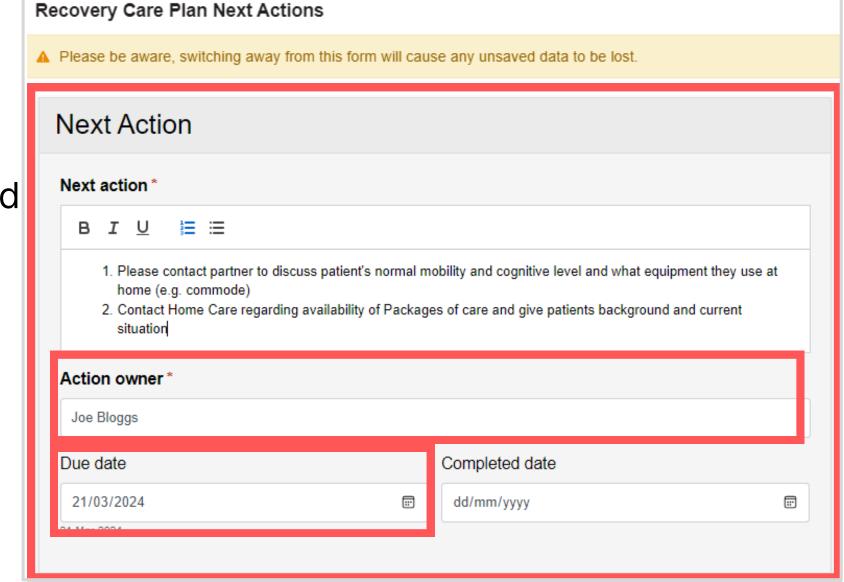
Recovery Care Plan Next Actions

On the **Recovery Care Plan** Next Actions, Click Create to create a **Recovery Care Plan Next Actions entry.**

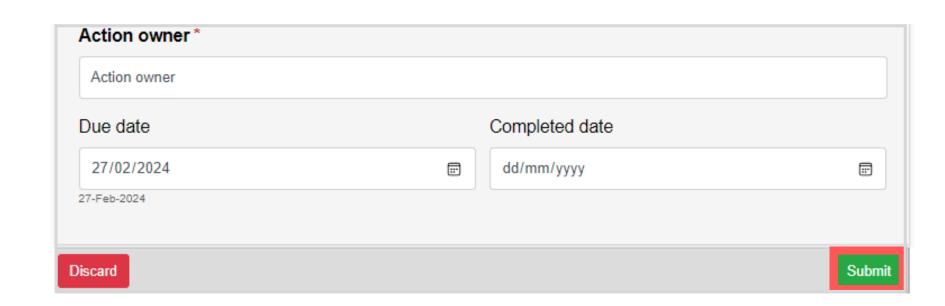


Enter the **Next Actions** for your patient. For the purpose of this guide, 2 actions have been entered. You are required to enter an **Action Owner**. A **Due Date** should be entered, but can be added/edited at a later date.

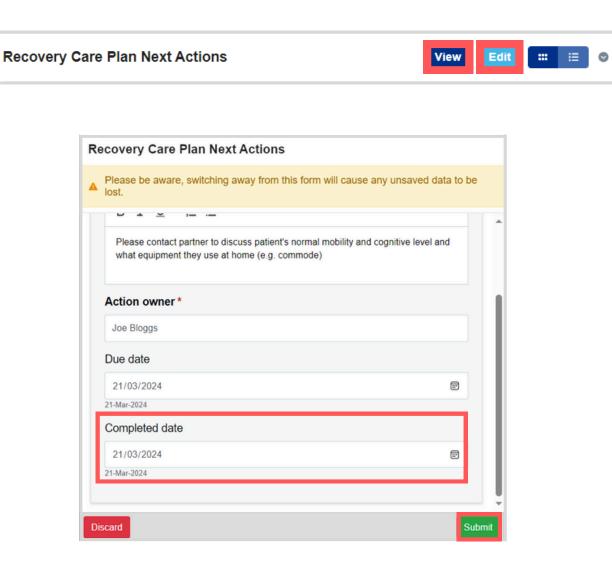
> Please note: The Action Owner will not be contacted automatically.



Click Submit to save. 3

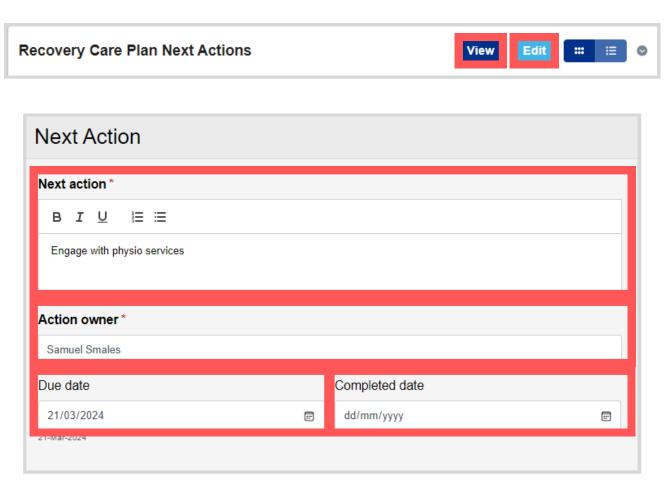


When you have completed your action(s), you can view the details by clicking on View. To edit an action, click on Edit and make the **required changes** to the action(s). When the edits have be made, click on Submit.





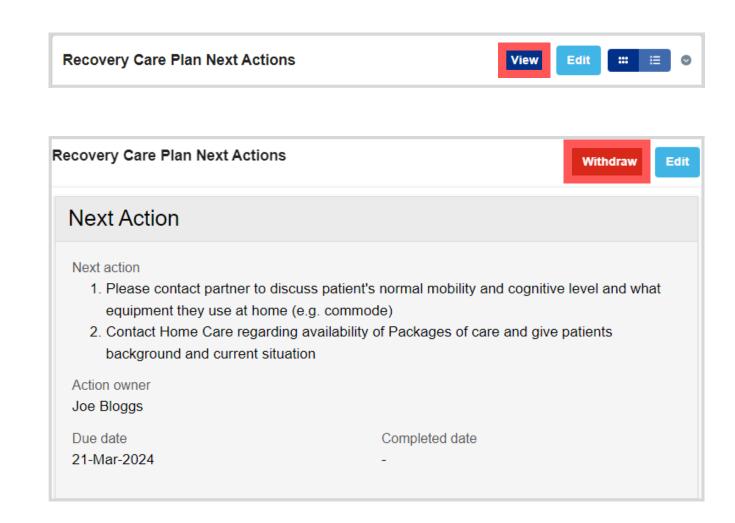
If a patient has actions already recorded in the Next Action section, to update and/or add additional actions, click on Edit. Update the **Next Action** section, add the required **Action Owner** and **Due** Date.



- When you have completed your new and additional actions, please Follow **Step 4** on the previous page and repeat if needed.
- You can View All Actions and their completed dates within the Timeline. Please see the **Timeline section of the User Guide.**

Withdrawing Recovery Care Plan Next Actions

On the **Recovery Care Plan** Next Actions, click on View and then click on Withdraw.



Enter a reason for withdrawing the **Next Actions** and click on Withdraw.



The **Next Actions** have now 3 been withdrawn. If you need to add another **Recovery Care Plan Next** Actions, click on Create.





Decision Context

Please note- Completing fields within the **Decision Context** does not override the assessment within **NSA**.

On the **Decision Context**, click **Create**.



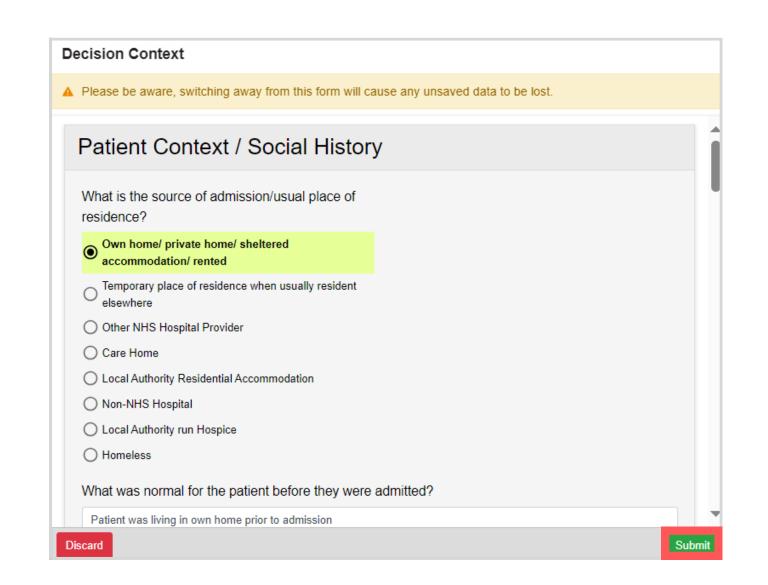
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Complete/Edit the eForm.

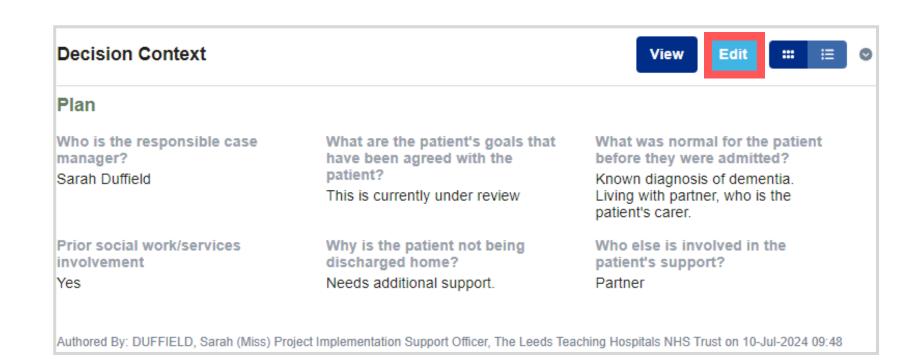
The **Decision Context** is split into 4 sections.

- Patient Context/Social History.
- Discharge Planning: Overall.
- Discharge Planning: Decision.
- Dependency Tool.

The **Dependency Tool** section will only appear if you have selected **Yes** to the question **Is the plan for this** patient to go to a Rehab and Recovery bed?

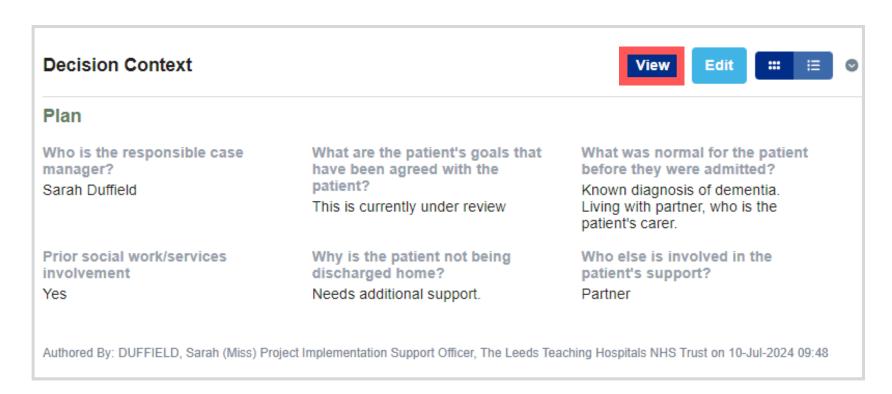


- Click **Submit** to save.
- The **Decision Context** has now been updated. To edit the eForm at a later date, click **Edit**.

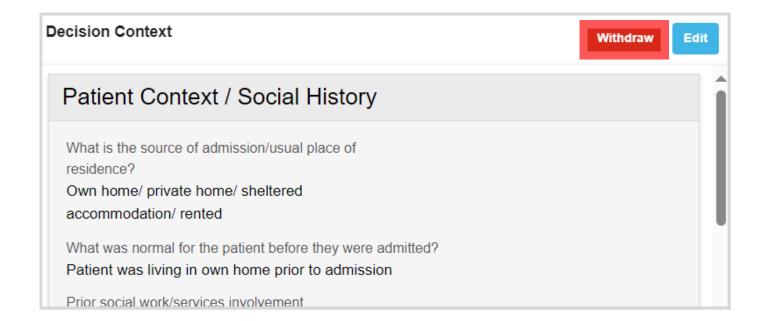


Withdrawing Decision Context

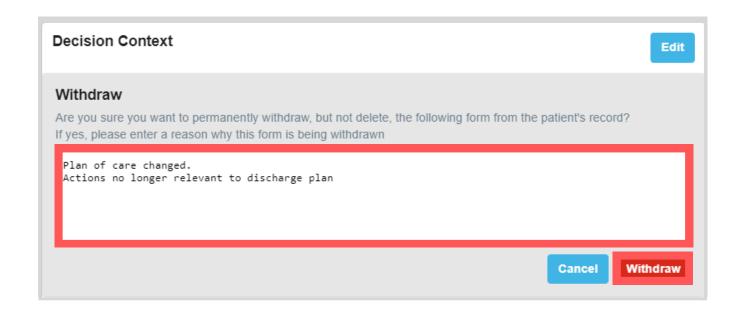
On the **Decision Context**, click **View**.



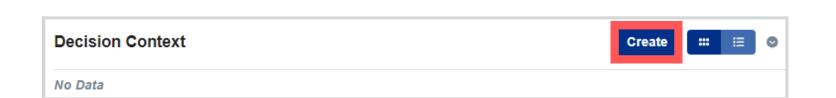
To withdraw the Decision Context, click on Withdraw.



Enter a reason for withdrawing the **Decision** Context and click Withdraw.



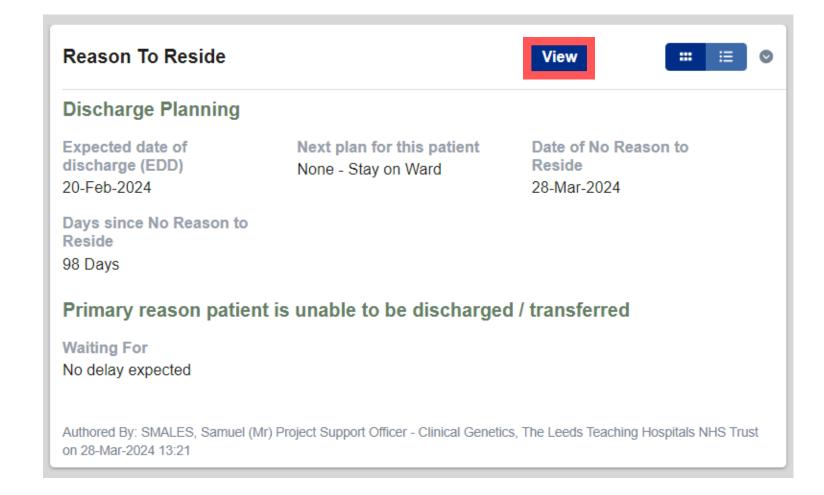
The **Decision Context** has now been withdrawn. When a further **Decision** Context is required, click the Create button.



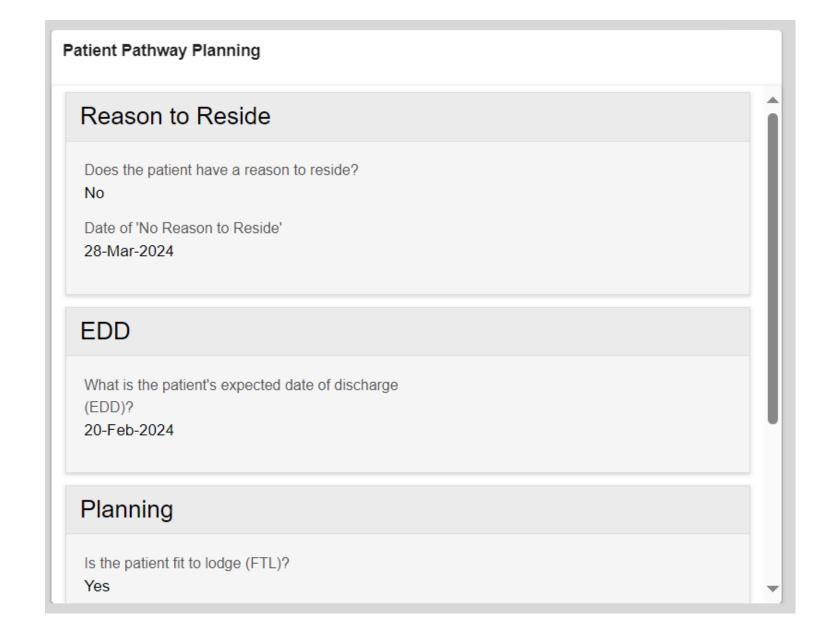
Reason To Reside

For further advice on completing the Reason to Reside, <u>Please</u> click here for the guide.

To view the Reason to Reside, click View.



View the eForm as required.



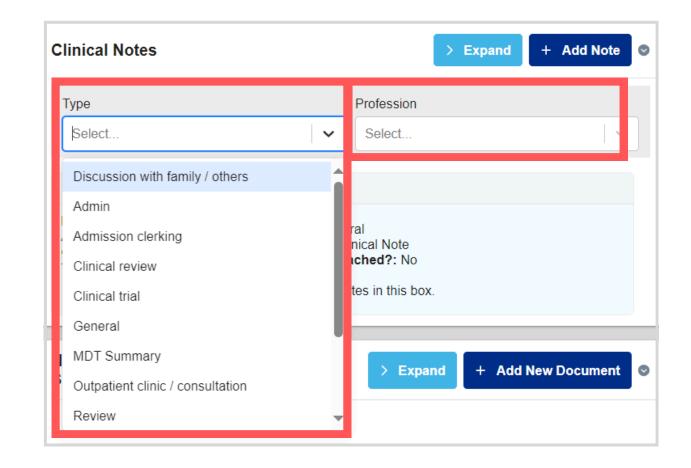
Clinical Notes

Clinical Notes shows a list of Clinical Notes for the patient.

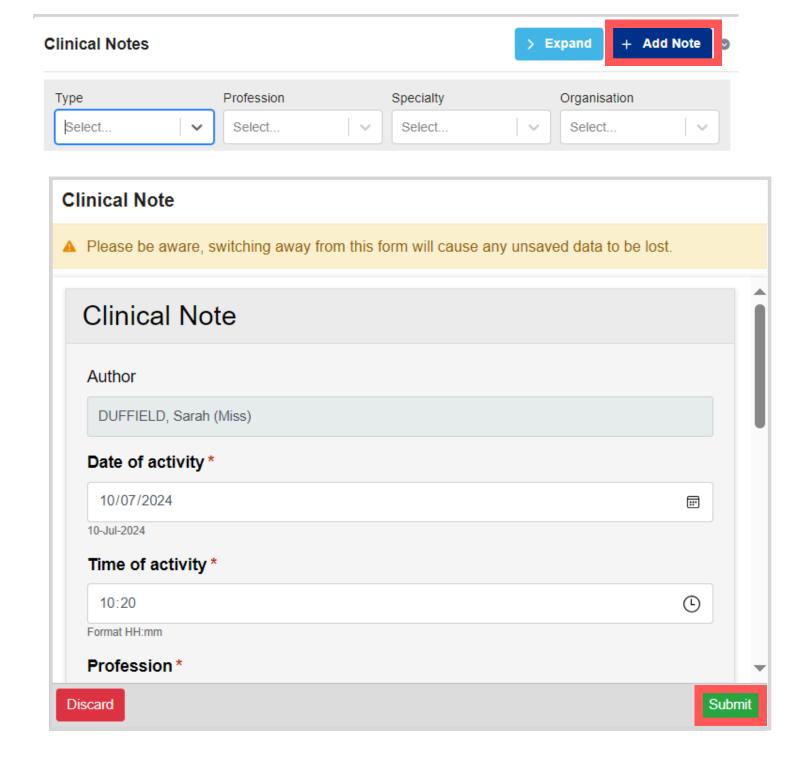
You can filter by Clinical Note Type, Speciality, Profession and/or Organisation using the drop downs within the Clinical Note widget.

For further guidance on completing Clinical Notes, <u>please click here for the guide.</u>

To filter Clinical Notes by Type, for example, use the Type drop down box within the Clinical Note widget and select the required type.



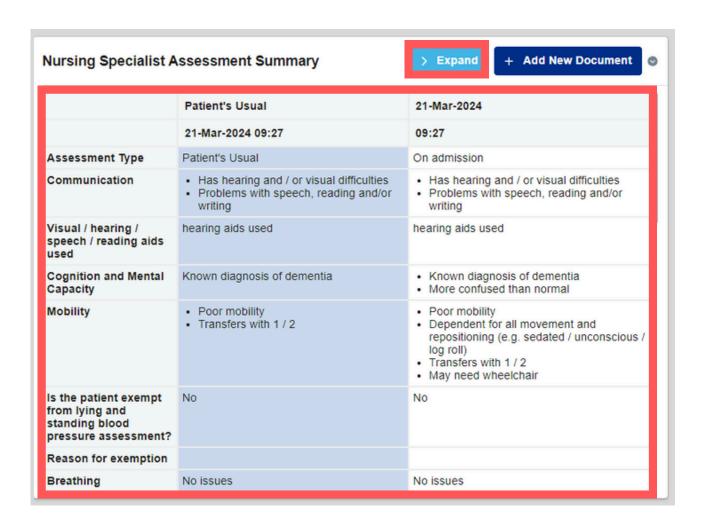
- To add a new Clinical Note, click on Add Note.
- Complete your Clinical Note.
- Click **Submit** to save.

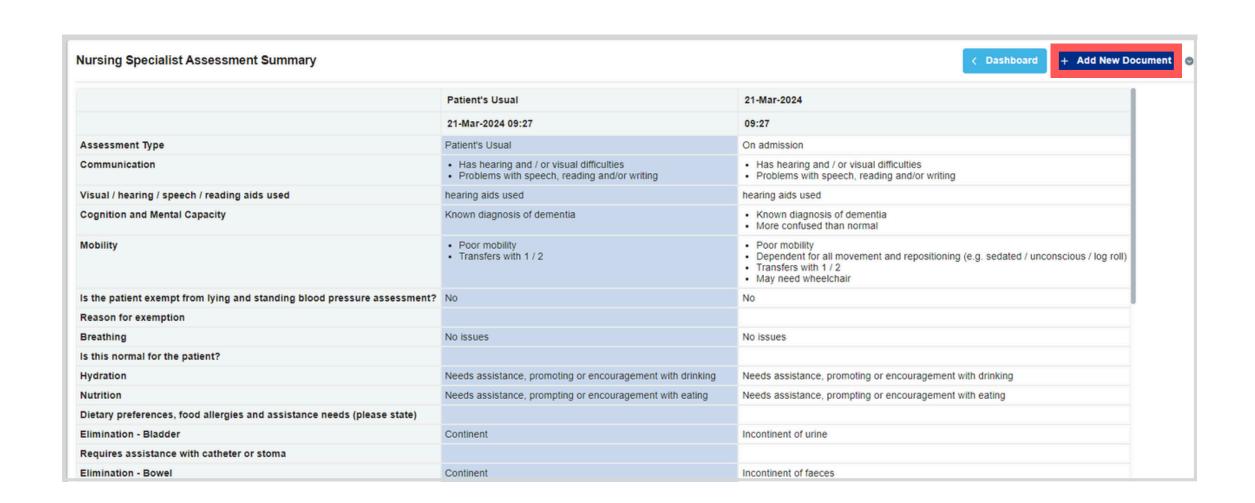


Nursing Specialist Assessment Summary

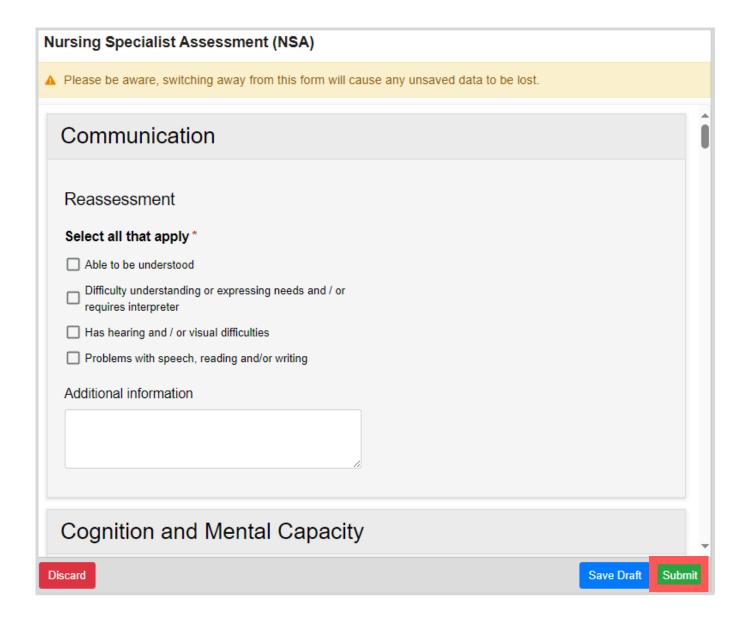
To view the **Nursing Specialist** Assessment, click Expand.

> The "Patient's Usual" Nursing **Specialist Assessment summary** will be in **blue** within the table. The most recent **Nursing Specialist Assessment** completed for the Patient will be directly to the right of the "Patient's Usual" Nursing **Specialist Assessment** summary.





- You can now view the **Nursing Specialist Assessment** summary. To enter a new NSA, click Add New Document.
- Complete the **Nursing Specialist Assessment** eForm.
- Click **Submit** to save.



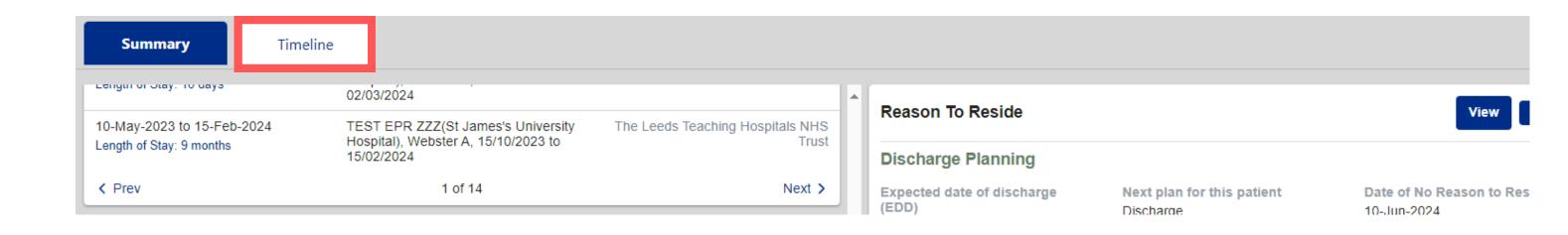
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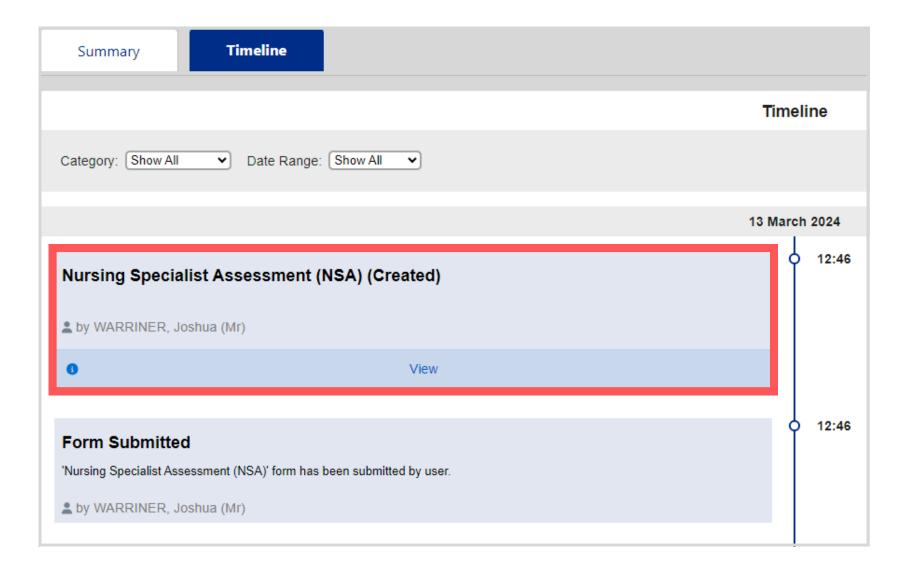
Timeline

To access the timeline, select **Timeline**



The **Timeline view** enables you to see changes which have been made to forms within the **Recovery Care** Plan Dashboard.

> Selecting **View** enables you to see the version of the form at that point in time.



Use the drop down to filter 3 by Category & Date Range.



Emergency Patient Access Functionality

If your patient/service user is not known to your organisation you will be required to use the **Emergency Patient Access "Break Glass"** functionality in order to view their patient record.

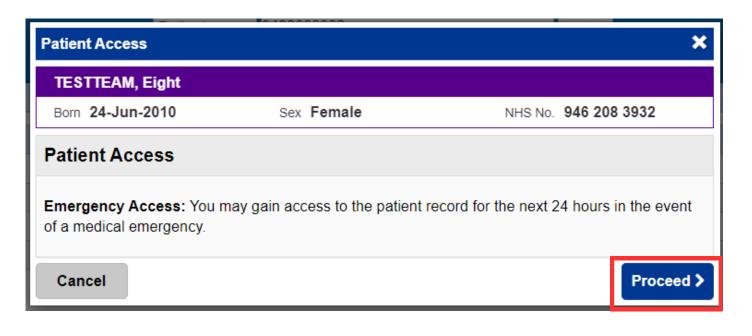
To do this first search for your patient/service user in the top search bar.

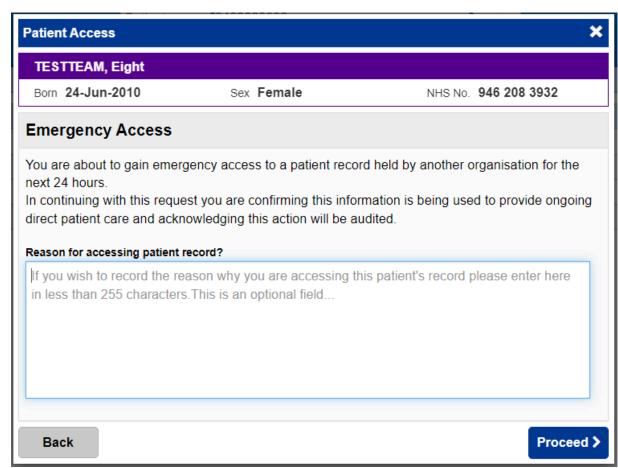


Once the search results have populated and your patient/service user can't be found click on 'Other Organisations' in the left hand menu.



Once you click on your relevant patient/service user the below box will appear. Click 'Proceed', then enter a reason for accessing the patient record. This will allow you access to the patient record for 24 hours.



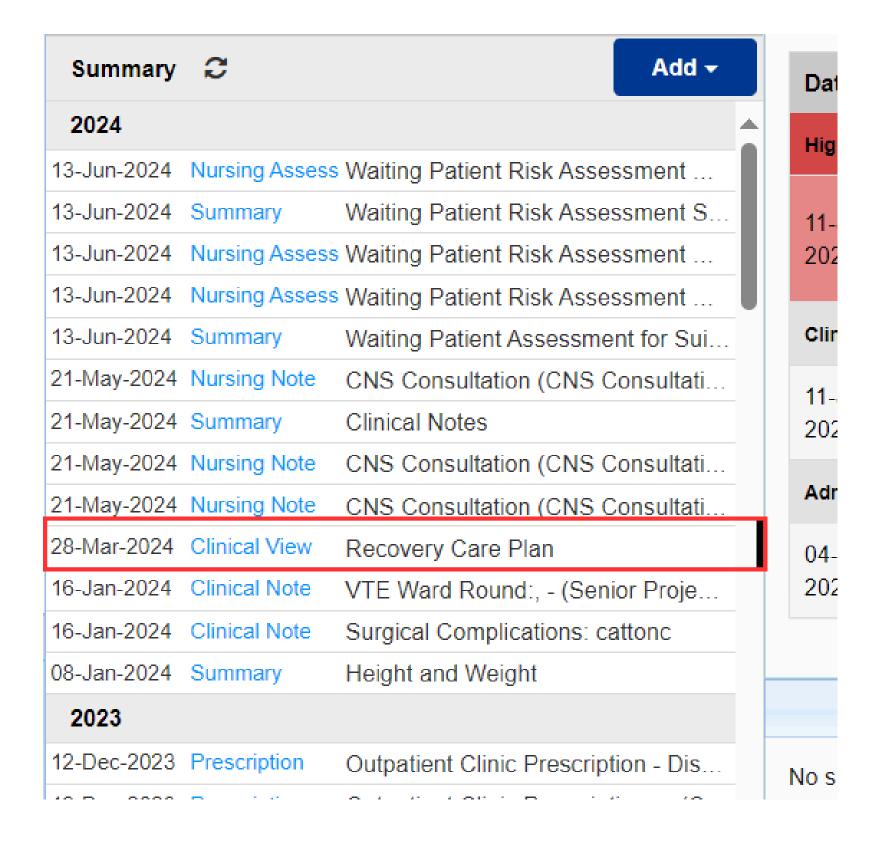


If you have used the "Break Glass" functionality on a patient/service user you will not be able to access the Recovery Care Plan Dashboard from 'Clinical Views' as seen on Page 3.

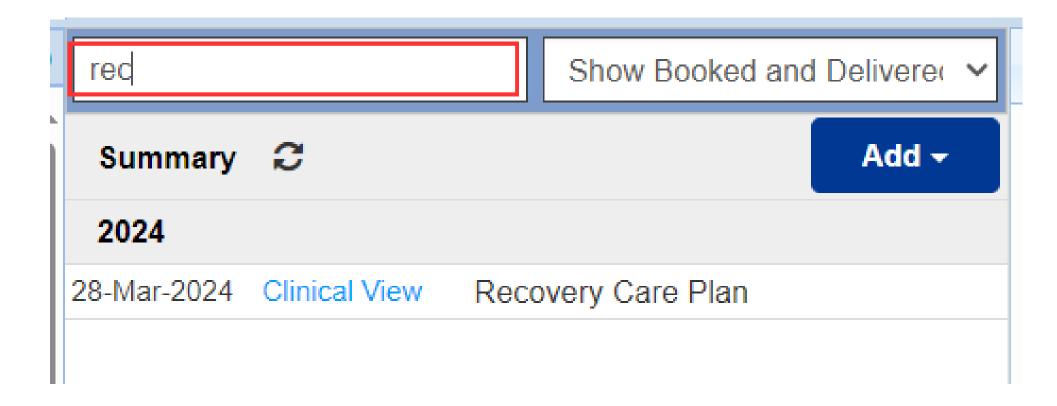


In order to access the Recovery Care Plan Dashboard after using the "Break Glass" functionality you will need to click on the Recovery Care Plan entries in the Single

Patient View.



You can also use 'Filter Events' at the top of the SPV to narrow down the SPV to just show Recovery Care Plan entries.



Useful contacts

For hints and tips on how to make the most of the Leeds Care Record system please see the link to our Learning Zone below:

https://www.leedscarerecord.org/learning-zone/

If you would like to complete some refresher training on the Leeds Care Record at any time please find the link to our eLearning portal below:

https://training.leedscarerecord.org/

Please contact the Informatics Service Desk to:

- Reset your password.
- Report a problem you are having within LCR functionality.
- Report a data quality problem within LCR.

Please visit the Leeds Care Record eLearning portal to:

- Request new user accounts for LCR.
- Disable PPM+ accounts for any leavers from your department.
- Complete refresher training.

Informatics Service Desk



0113 3926655



informaticsservicedesk.lth@nhs.net



PPM+ Help Site: https://www.ppmsupport.leedsth.nhs.uk/

For further information please contact:



leeds.carerecord@nhs.net